



As a truly Canadian company, we understand that many of our customers depend on us for urgent home repairs in their most critical time of need. DKI Canada is defined by a common vision to provide consistent national service with a home town feel. We take great pride in the relationships that our members work tirelessly to nurture with customers, community, and each other.

We have faced many challenges at DKI Canada since our inception in 1992. With swift, coordinated actions we have quickly mobilized across the country helping communities rebuild after experiencing unprecedented damage caused by severe windstorms, floods, and wildfires. This time it is different. The COVID-19 pandemic is unprecedented in its scale and the challenges it presents.

While Canadians are being told to stay home and to use social distancing, DKI Canada members are front and center, providing essential services to residential, government, commercial and healthcare facilities in these unprecedented times.

We know, experiencing property damage is a stressful situation. Suffering damage, while being isolated in your home during this pandemic only further increases anxiety and compounds the uncertainty. Rest assured that we are actively monitoring the COVID-19 pandemic and taking all precautionary measures to aid in keeping our communities safe. As an essential service to our customers, we are committed to implementing best practices to help prevent the spread of disease and ensure we can continue to provide a high level of service.

Know that, ensuring the health and safety of our customers, partners and employees is our top priority.

I'm proud of the way the DKI membership has pulled together to help ensure that the health and wellbeing of our Employees, Clients and Communities remain our top priority. I am confident that the work DKI Canada members are doing is making a positive contribution in this crisis, and for that I am immensely grateful.

Thank you to all of our team members who are committed to continuing to serve Canadians and support our communities during this difficult time.

In the face of many unknowns and the exceptional circumstances of this pandemic, we are finding every means possible to meet our responsibilities today and to be prepared to meet the needs of our communities in the future.

Thank you for doing your part to help keep our communities safe, and for supporting one another as we navigate through this difficult time together.

Sincerely,

Chris Schmidt
CEO